Total Number of Online Services
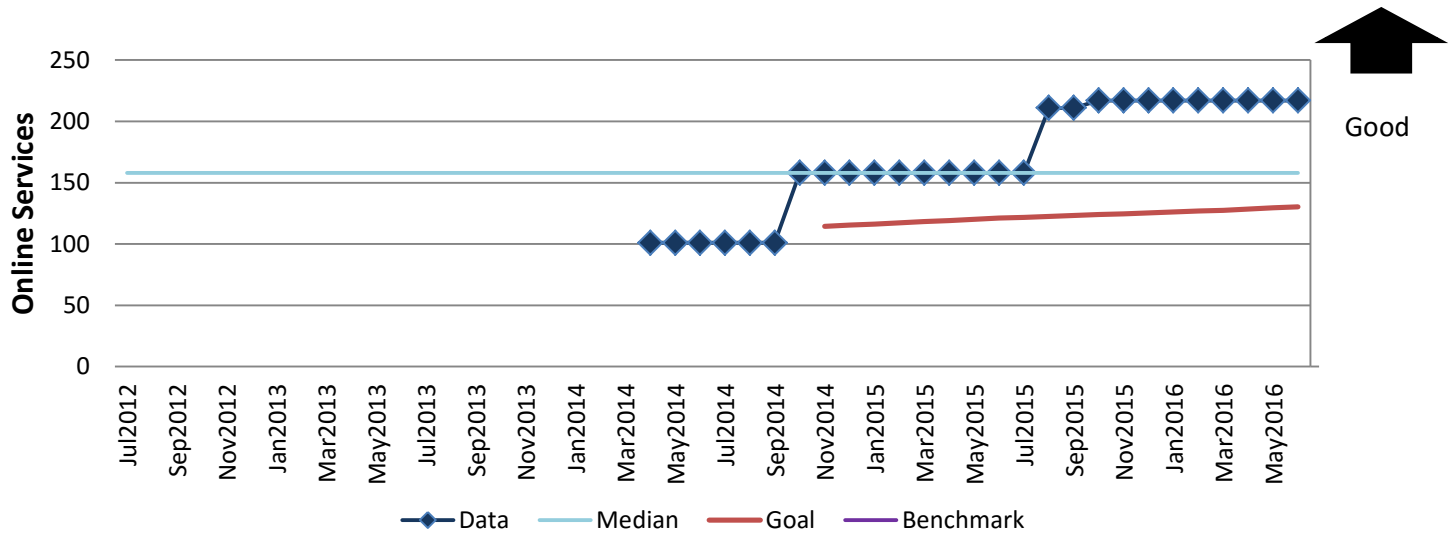
LouieStat

KPI Owner: Debbie Lowery | **Process: Performance Improvement**

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: 104 services online prior to FY 2013 Goal: Increase online services by 10% annually Benchmark: TBD	Data Source: # of serv on Louisvilleky.gov Goal Source: Mayor & Dept Strategic Plans Benchmark Source: TBD	Plan-Do-Check-Act Step 8: Monitor and diagnose Measurement Method: The total cumulative number of datasets posted to the open data portal Why Measure: make sure we are continually improving customer exper. Next Improvement Step: Work with departments to incorporate this metric into their LouieStats as they identify and add new online services

How Are We Doing?

Jul2015-Jun2016 12 Month Goal	Jul2015-Jun2016 12 Month Actual		Jun2016 Goal	Jun2016 Actual	
N/A	**2,533**		**133**	**217**	
Online Services	Online Services		Online Services	Online Services	Good

Total Number of Online Services

In the process of manually auditing all online services. DoIT has provided the list of services to departments for edits and verification.

Report Generated: 07/15/2016

Data Expires: 07/19/2016